

Innovative Specialties LLC DBA: Nitro Trailers Warranty Statement



Innovative Specialties LLC DBA: Nitro Trailers warrants that each trailer owned and operated by the original owner under normal use in the United States and Canada will be free of defects in materials and workmanship for a period of five years from the date of purchase (one year for Eco Series). The warranty shall be limited to repairing or replacing damaged parts, which in the opinion of Innovative Specialties LLC DBA: Nitro Trailers are defective materials or workmanship under normal operating use. If a trailer is rented or used commercially the warranty is null and void.

In order for us to provide you warranty, you or your dealer must send us; a copy of your sales receipt, a signed pre-delivery inspection, as well as a signed copy of this warranty agreement. All can be sent to NITRO TRAILERS 382 School St. Unity ME. 04988. You can also fax to 207-948-1501 or email to info@nitrotrailers.com

Exclusions from the warranty are any claims related to items which we receive from outside manufacturers. These items include, but are not limited to: tires, rims, axles, axle components, suspension components, couplers, jacks, lights, and safety chains. Any or all special order electrical components such as inverters or solar panels are subject to a no-return policy. Any claims related to these items must be presented to their manufacturer for adjustment. Innovative Specialties LLC DBA: Nitro Trailers does warranty proper installation of these items.

This warranty covers only defects in original components which arise from normal use and does not apply if the trailer has been subject to negligence, abuse, misuse, improper loading and unloading, or has been repaired or altered by someone other than Innovative Specialties LLC DBA: Nitro Trailers.

Damages caused by improper maintenance will not be covered under the warranty, these items include: loose or improperly torqued lug nuts, use of the improper ball, loose nuts, bolts, screws, (Tightness of nuts, bolts, is consumer responsibility).

Innovative Specialties LLC DBA: Nitro Trailers is not responsible for tow vehicle wiring, deterioration of paint and appearance due to use and exposure; loss of time, inconvenience, loss of use of trailer, rental of substitute equipment loss of revenue, or other commercial loss. The covered trailer is designed to be towed with a vehicle with a one (1) ton maximum capacity, any use that exceeds the tow vehicle specifications are not covered by the warranty.

No reimbursement will be paid to the dealer or trailer owner for repairs without prior consent of Innovative Specialties LLC DBA: Nitro Trailers. Any defective parts on the trailer must first be cataloged with one picture taken of the entire trailer, and one of the damaged area(s), and one of the VIN number. Then defective part can then be removed and sent along with the pictures to Innovative Specialties LLC DBA: Nitro Trailers in order to qualify for replacement or reimbursement under warranty.

All warranty claims and repairs shall be done at an Authorized Nitro Trailers dealer or the Innovative Specialties manufacturing facility.

This warranty is NON-TRANSFERABLE